

# Tutorial Introduction to Layered Modeling of Software Performance

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# 1 Software Server Concept

We consider layered systems (software systems, and other kinds of systems too) that are made up of servers (and other resources which we will model as servers); the generic term we will use for these entities is “task”. A server is either a pure server, which executes operations on command (for instance a processor), or a more complex logical bundle of operations, which include the use of lower layer services. Such a bundle of operations may be implemented as a software server.

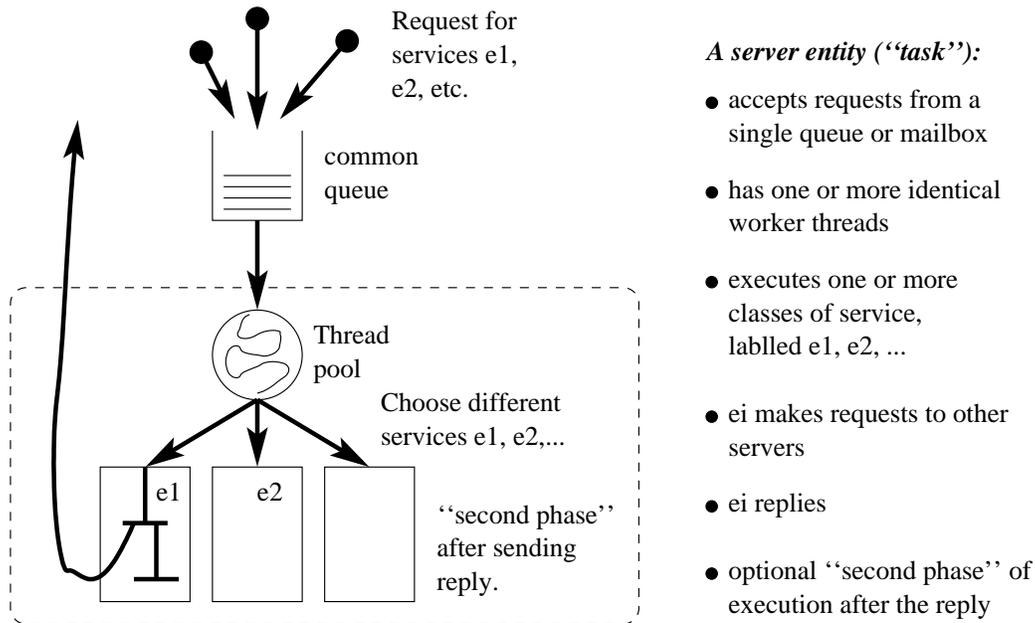


Figure 1: The elements of a software server, including multiple threads, multiple entries, and second phases, which are all optional.

Figure 1 illustrates the elements of a software server, as they might be implemented in a software process. The threads are servers to the queue, and the requests take the form of interprocess messages (remote procedure calls, or the semantic equivalent), and the entries describe or define the classes of service which can be given. The assumption in this theory is that each thread has the capability of executing any entry. The execution of the entry can follow any sequence of operations, and can include any number of nested requests or calls to other servers. Calls to internal services of the server are assumed to be included in the entry, so all calls are to other servers. A canonical sequence of operations is the first-phase/second phase sequence shown by the heavy line in the figure, with the reply sent after the first phase. Software servers often send the reply as early as possible, and complete some operations later (e.g. database commits).

The execution of the server entity is assumed to be carried out by a single processor, or multiprocessor, called its “host” and not shown in Figure 1. Once the request is accepted, the execution of the entry is a sequence of requests for service to the host and to other servers, and the essence of layered modeling is to capture this nesting of requests. Each request requires queuing at the other server, and then execution of a service there. The service time of a software server is the time to execute one request, and it has two components, a phase 1 time until the reply is generated, and a phase 2 time.

The “thread” abstraction in a software server can also model other mechanisms that allow the server to operate simultaneously on several requests, including a process pool, kernel or user threads, dynamically created threads or processes, and virtual threads.

The abstract “task” model which applies to a software server can also be applied to other system resources, as described later. For instance, a disk device may offer more than one operation with different service times, modelled by entries; a buffer pool can be modelled by a set of “threads” each of which accepts one block of data and then tries

to send it to the receiver entry.

In the graphical notation adopted here for layered models, the server entity above is represented as in Figure 2. The multiplicity of threads is shown by a “stack” of task parallelograms, which is optional. The requests are shown from entry to entry; the queue is not shown explicitly. The host may be shown as an oval; other devices such as disks are represented by a task to capture the services, and a host. The task part can represent multiple classes of services by the device, as entries.

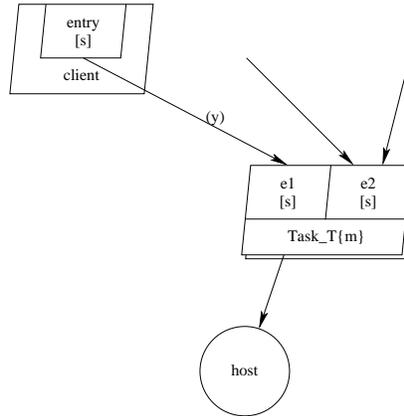


Figure 2: Layered modeling notation for the server in Figure 1

## 2 Layered Queuing Concepts

Modelers will be more familiar with non-layered models, so we will consider an example, shown in 3, and relate it to a layered model of the same system. A flat, non-layered model has only one layer of servers, and is equivalent to an ordinary queueing model. The following example has  $N$  User entities making requests to a set of Server entities, and represents Users at workstations making requests to a central Server (file server or database server) with a printer and two disks.

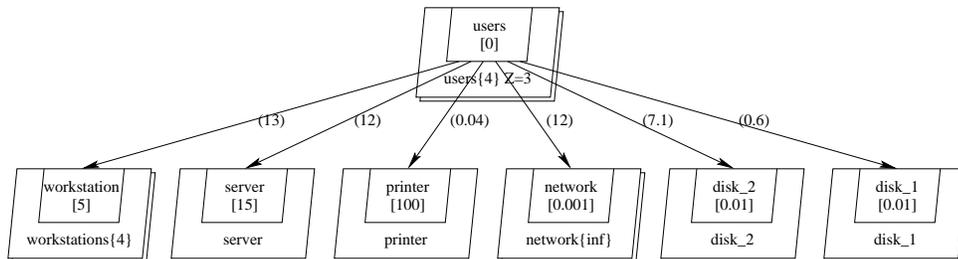


Figure 3: Model with a single layer of resources (i.e., a plain queueing model) for a client-server system

The Users are the reference for performance measures, and execute a cycle in which they think for 3 sec in total (indicated by  $Z = 3$  sec.), and also make the indicated average number of requests to each server. These are the normalized parameters of a queueing network model (requests and thinking time per response), normalized to the reference point of the Users. Each server has its own service time (indicated by  $s =$  value, for two of the servers) and discipline for serving requests.

## 2.1 Layered approach

In the layered view of the same model, shown in Figure 4, there are server tasks (which are not shown explicitly in a plain queueing model) on the server CPU, which have their own queues of messages to serve, and which in turn make requests to lower layer servers like the server CPU and disks. The Network also appears as a server which passes requests through, inserting its own latency and contention delays into the path. It connects messages to `server_1` and `server_2` through separate interfaces called entries, described below. The execution demand of `server_1` and `server_2` have the weighted average value of 15 msec shown in Figure 3 for the Server CPU.

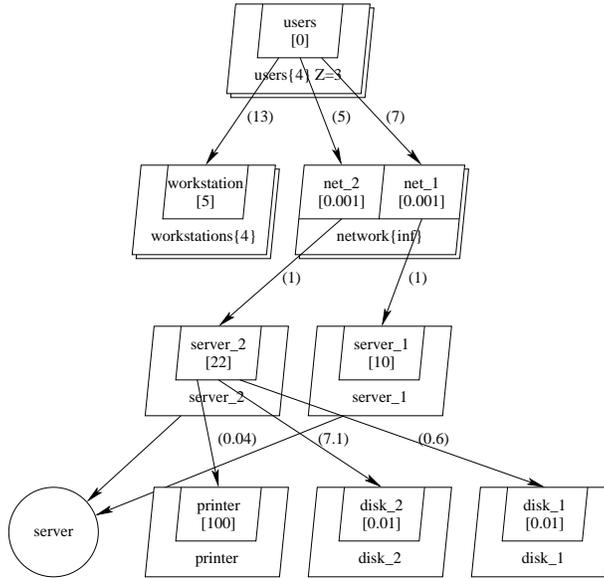


Figure 4: Layered version of the client-server system

Readers who are familiar with queueing models will recognize this as an extended queueing model, with simultaneous resource possession. To execute operations at a server task the server task resource must be obtained, and then a device resource at the bottom. Layered queueing represents simultaneous resources in a simple canonical way.

## 2.2 Resources, authority, layering

Layered modeling describes a system by the sets of resources that are used by its operations. Every operation requires one or more resources, and the model defines a resource context and an architecture context for each operation. The architecture context is a software object to execute the operation, and the resource context is a set of software and hardware entities required by the operation. Every resource includes an aspect of an authority to proceed and use it, which is controlled by a discipline and a queue (which may be explicit or implicit). In layered modeling the resources are ordered into layers (typically with user processes near the top and hardware at the bottom) to provide a structured order of requesting them. With proper layering, a graph of all possible sequences of requests is acyclic, and deadlock among requests is impossible. For this and perhaps for other reasons, layered resources are very common in practice. Layering provides an ordering; notice that in this view requests may jump over layers.

## 2.3 Tasks, entries, calls, demands

The notation for layered queueing models uses the terms task, host processor, entry, call, and demand, as follows.

- Tasks are the interacting entities in the model. Tasks carry out operations and also have the properties of resources, including a queue, a discipline, and a multiplicity. Tasks that do not receive any requests are special;

they are called reference tasks and represent load generators or users of the system, that cycle endlessly and create requests to other tasks. Separate classes of users are modelled by separate reference tasks.

- A task has a host processor, which models the physical entity that carries out the operations. This separates the logic of an operation from its physical execution. Thus a disk is modeled by two entities, a disk task representing the logic of disk operations (including the difference between say a read and a write, and the logic of disk device-level caching), and a disk device. The processor has a queue and a discipline for executing its tasks, and a task has a priority.
- A task has one or more entries, representing different operations it may perform. If the task is like a concurrent object, then the entries are like its methods (the name comes from the Ada language). Entries with different workload parameters are equivalent to separate classes in queueing. The workload parameters of an entry are its host execution demand, its pure delay (or think time), and its calls to other entries.
- Calls are requests for service from one entry to an entry of another task. A call may be synchronous, asynchronous, or forwarding, as discussed below. This gives a rich vocabulary of parallel and concurrent operations, expressed in a manner very close to that of a software architecture description language.
- Demands are the total average amounts of host processing and average number of calls for service operations required to complete an entry. More detailed descriptions, detailing the sequence of operations, can be given by giving the activity structure of an entry, described below.

The most important graphical notation for layered queueing can be captured in the following diagram

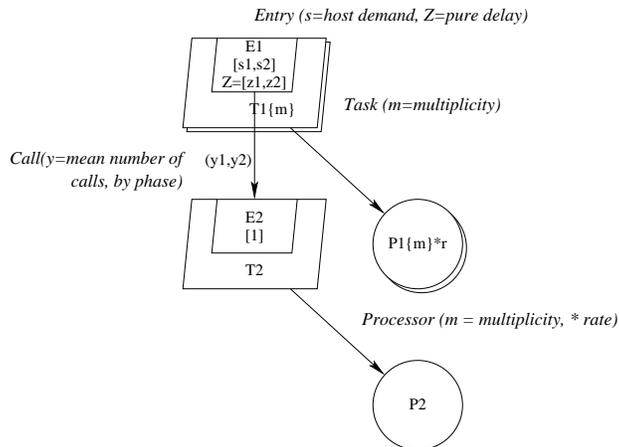


Figure 5: Graphical notation for layered queueing... key elements

Figure 6 shows another example system, representing a web-based ticket reservation system. It uses the UML notation for the software in part (a) and the deployment in part (b). The layered model in part (c) combines these two.

### 3 Tools: the LQNS solver, the simulator, and their modeling language

There are two solvers for layered queues, that take the same input format. One uses analytic mean-value queueing approximations to solve the queues at all the entities, while the other is a simulator. There is also an experiment controller that can execute parameterized experiments over parameter ranges.

The analytic solver *LQNS* can be executed with the command line:

```
lqns infile.lqnx
```

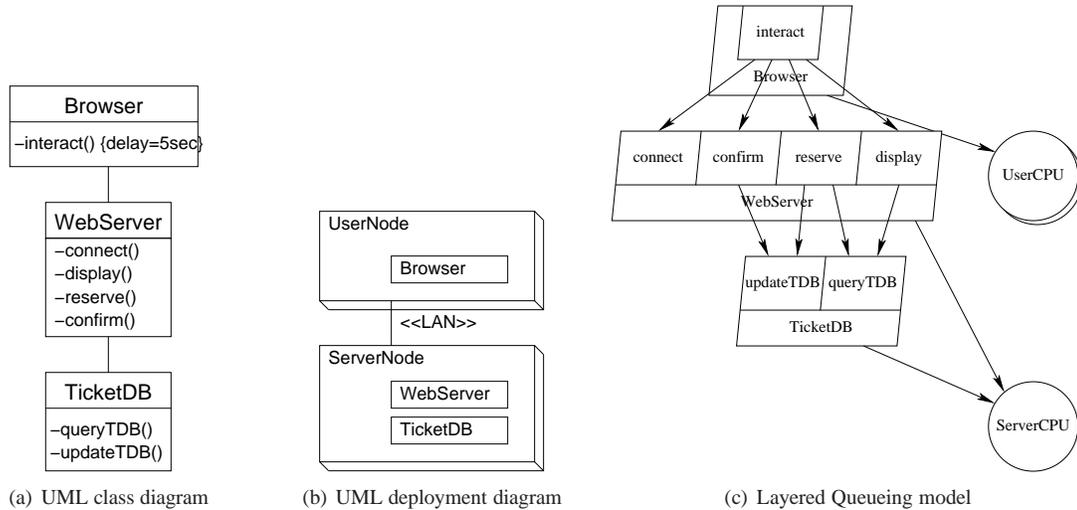


Figure 6: Layered system example of a web-based ticket reservation system

(where the suffix `.lqnx` is suggested, but not mandatory) and it produces an output file with the default name `infile.out`. There are many options, which can be listed by invoking `lqns -h`. The documentation is the manual (“man”) page, also available in PDF as `lqns.pdf`.

The simulator `lqsim` is invoked as:

```
lqsim [run controls] infile.lqnx
```

and also generates an output file `infile.out`, which includes confidence intervals on the estimated performance parameters. Documentation is the man page for `lqsim`, or the ASCII version `lqsim.txt`.

### 3.1 XML Input File Grammar

Input to the `lqns` model solver uses the schema shown in Figure 7 below. The “classes” in Figure 7 correspond to elements in the XML input file. The attributes for the classes correspond to the most commonly used parameters for a model. Notice how every task must have a processor, and tasks are used to model many things: devices other than CPUs, external services that introduce a delay, users and their reaction time, critical sections and locks, buffers, etc.

The behaviour of a task can be specified either using phases for an entry, or through activities defined for a task. Usually, it is simpler to specify behaviour using phases (shown in black) since most tasks do not incorporate internal parallelism. The file `reserv-templ.lqnx` in the Appendix A contains the reservation system. It is a sample template file for models based entirely on entries. More information about tasks modeled using activities is found in Section 7.

### 3.2 Jlqndef editor view

The model is more easily edited and viewed with “`jlqndef`”. It provides windows with labeled fields for editing parameters and adding structure, and an automatic-layout view window for navigating the model and observing the structure. `Jlqndef` can be used with models that were created by manual editing or other means.

### 3.3 Experiment Control Language LQX

The experiment controller `spex` uses an expanded modeling syntax which includes parameter controls and selectors for performance measures. It is invoked as:

```
spex infile.xlqn
```

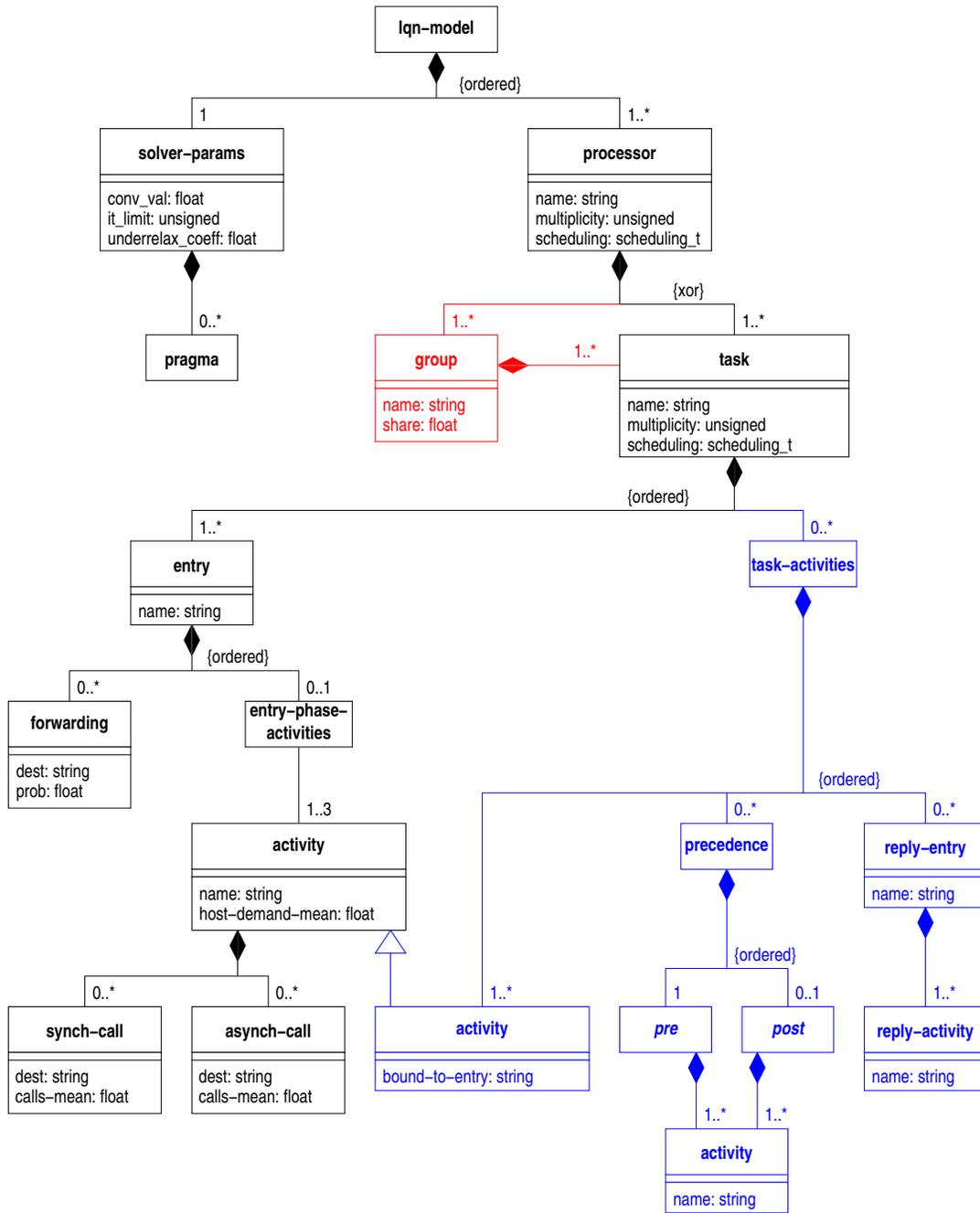


Figure 7: Language Schema

(where again the suffix `.xlqn`, standing for “extended lqn file”, is not mandatory) and it generates a set of case files, input and output, a summary called `infile.res` which tabulates the results over the cases, and optionally a set of plots of measures against parameter values. There is a documentation file called `spex.txt`.

## 4 Task resources, queueing, and multiplicity (threads)

An object may exist in a single instance, such that only one request can be served at a time; this is called a single-threaded task and is identified with a task resource, and a task queue. One task queue is used by all requests to all the task’s entries. This is an example of a “task” with both properties of an object providing operations, and of a resource.

Some software objects are fully re-entrant, they can exist in any number of copies, each with its own context. These are often called multi-threaded, however because there is no limit to the number of threads we will term them *infinite-threaded*. This is an example of a “task” which imposes no resource constraint. An infinite resource is one which we do not have to consider as a resource at all, since it does not limit its authority to proceed.

Some software objects exist as a pool of instances of a certain size. Requests are given a thread as long as there is one free; beyond this, requests must queue. These will be termed *multi-threaded*. Such a task models an object providing operations, and a homogeneous set of resource units that are dispatched from a single queue, like a multiserver.

Multiple instances may be provided in different ways, for instance by process forking, by lightweight threads or kernel threads, by re-entrant procedure calls. A special case which is modeled as multiple instances is a single carefully written process that accepts all requests, and saves the context of uncompleted requests in data tables (this is virtual threading, or data threading).

Multiplicity also applies to processors (single, multiple, infinite). Figure 8 shows the notation used.

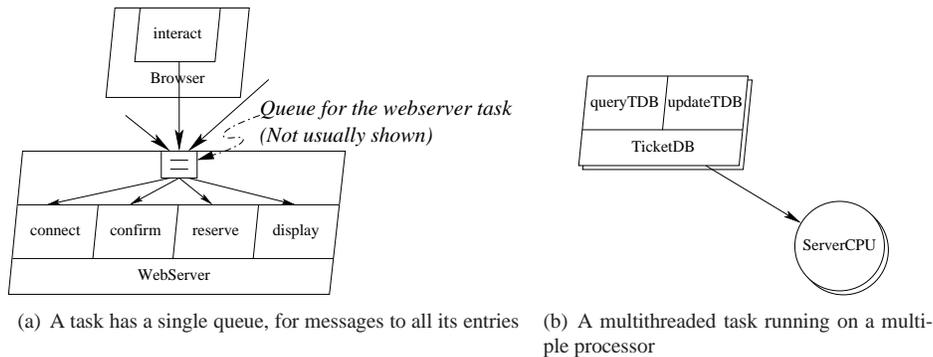


Figure 8: A Task queue, and multiple resources

### 4.1 Pseudo-tasks to represent modules (objects or subsystems)

While an LQN task is used to model the resource aspects of a concurrent process as well as its workload, it can also be used to model just the workload aspects of an object or subsystem which is just part of a concurrent process, and which has no attached resource significance (we will call this a module). This can be helpful to structure the workload description around the software structure. If a task called T1 representing the overall container process makes a synchronous call (see below) to a task T2 representing a module which is part of the process, the model captures the fact that the process resources are held while executing the module. Sometimes a task representing a module will be called a pseudo-task, just to emphasize the fact that it does not have resources of its own. The pseudo-task is infinite threaded (see below), and is allocated to the same processor as the task that executes it.

## 5 Blocking calls and other styles of interaction

Layered modeling in LQNS recognizes three kinds of interactions between entries (shown in Figure 9):

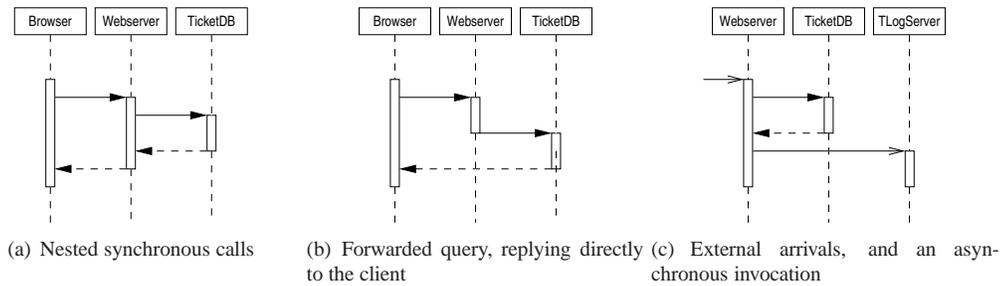


Figure 9: UML Sequence Diagrams showing the messages passed. In this notation, the solid arrowhead shows a synchronous message, with a dashed arrow for the reply.

1. *asynchronous call*: the sender does not wait and receives no reply. The receiving entry operates autonomously and handles the request.
2. *synchronous call, with a reply*: The sender waits (blocked) for the reply, and the receiving entry must provide replies. This is the pattern of a standard remote procedure call (RPC). The sending object task resource or thread is regarded as busy during the wait.

Replies without blocking are modelled by introducing extra sender threads (these are model constructs), one for each potential outstanding reply. In the model these threads do block and wait for the reply, and they accumulate the total time to complete a response. These threads need not exist explicitly in the software (e.g. they may be virtual threads).

3. *forwarding interaction*: the first sender sees a synchronous interaction, and waits for a reply. However the receiver does not reply, but rather forwards the request to a third party, which either replies, or forwards it further. This gives an asynchronous chain of operations for a waiting client.

Additional styles of interaction may be constructed using activities, including an asynchronous or delayed remote procedure call in which the sender continues at first, and eventually waits to get a reply.

In each interaction there is a calling party, taking a “client” role and a called party, in a “server” role. A deeply layered system will have middle-level tasks that act both as servers, accepting calls from above, and as clients, making calls to lower-level servers. There may be tasks representing system users, that only originate requests. These pure client tasks act as sources of work, cycling between their own execution or delays, and requests into the system.

The system may also receive an arrival flow of requests from outside; these are treated as asynchronous requests from the environment (there is no reply). To capture the response delay, we may introduce an artificial infinite threaded “response” task which serves the arrival stream, makes a synchronous request into the remainder of the system and waits for the completion of the activity.

### 5.1 Workload parameters of an activity: summary so far

An entry has one or more activities (so far we have only seen entries with a single activity), and the activities have workload parameters. The ones described so far are:

- execution demand: the time demand on the CPU or other device (indicated by the token “s” in the modeling code)
- wait delay (also called a think time) (optional... it can be used to model any pure delay that does not occupy the processor) (token is Z)

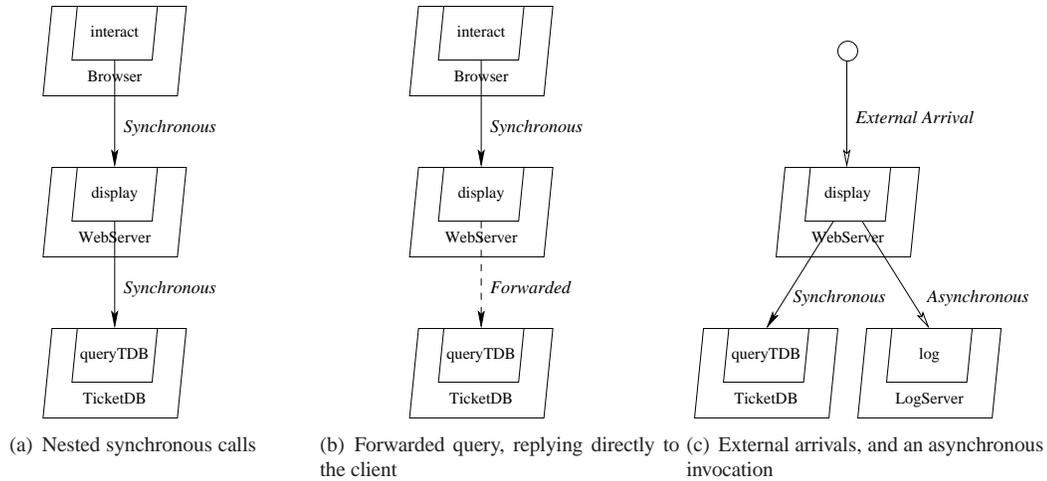


Figure 10: Layered Queueing notation for the three styles of interaction

- mean synchronous requests to another entry (token is  $y$ )
- mean asynchronous requests to another entry (token is  $z$ )

Additional optional parameters, not discussed before, are:

- the probability of forwarding the request to another entry, rather than replying to it, when serving a synchronous request (token is  $F$ )
- the squared coefficient of variation of the execution demand requests. This is the ratio of the variance to the square of the mean; for a deterministic demand its value is 0 (token is  $c$ )
- a binary parameter to identify a stochastic sequence in which the number of nested requests is random, with a geometric distribution and the stated mean, versus a deterministic sequence in which the number is exactly the stated number (which must be an integer). (token is  $f$ , with value 0 for stochastic (the default) or 1 for a deterministic sequence)

To add detail to a model, we can introduce additional structure within an entry, called activities or phases. In the cases described so far each entry has just one activity or phase, with the parameters listed above. In the more general cases the same set of parameters can be used for each activity or each phase.

## 6 Performance measures: Service time and utilization values for an entry or a task.

The service time of an entry, shown in Figure 11, is the time it is busy, in response to a single request. It includes its execution time and all the time it spends blocked, waiting for its processor and for nested lower services to complete. The service time in a layered model is a result rather than a parameter, except for pure servers.

Since a task may have entries with different service times, the entries define different classes of service by the task. The overall mean service time of a task is the average of the entry service times (weighted by frequency of invocation).

The utilization of a single-threaded task is the fraction of time the task is busy (executing or blocked), meaning not idle. A multi-threaded or infinite-threaded task may have several services under way at once and its utilization is the mean number of busy threads.

A saturated task has all its threads busy almost all the time.

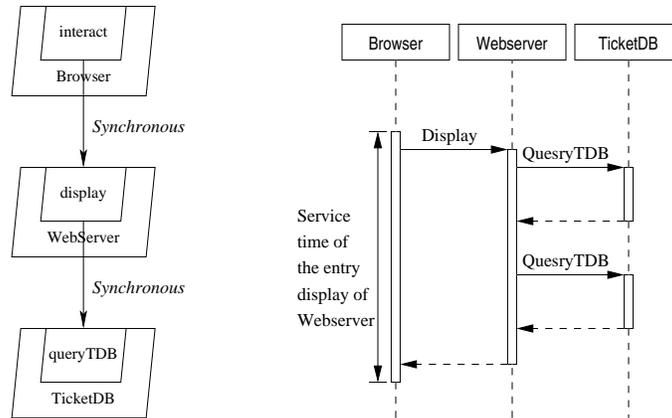


Figure 11: The service time of an entry includes any nested service times while it is blocked, waiting for a reply

## 6.1 Software Bottleneck

A task which is fully utilized, when the resources it uses are not fully utilized, is called a “software bottleneck”. A typical example is a single-threaded task which blocks for I/O, and the typical cure is to multi-thread the task, making it a multiserver. Then when one thread is blocked another one can proceed. (See the 1995 Software Bottleneck paper [5] for more discussion).

## 7 Adding detail with activities within an entry

Detailed description of the sequence of operations, when a task accepts a request at an entry, can be defined by describing activities with a precedence graph. The schema used in LQNS is shown in Figure 12.

If the repeated part is a sequence, the rest of the sequence is defined as preceded by `activity1`. If it is a complex structure of activities it can be packaged into a separate pseudo-task (as described in Section 2.1, called by `activity1`). This pseudo-task can contain forks and joins and other behaviour structure nested within the loop.

If a request to an entry (say, `entry1`) generates a reply, then some activity in the graph triggers the reply. This is indicated by attaching the entry name to the activity,

```
<reply-entry name="entry1">
  <reply-activity name="activity1"/>
</reply-entry>
```

`activity1` is a reply-activity. When it is finished it sends a reply to the requester that initiated the execution of the entry.

### 7.1 LQN code for the activity section

The entries which use activities are identified in the entry list, along with the first activity in the entry. In a separate activity section for each task, the workload parameters of the activities and their precedence relationships are defined for all the entries that have activities. The template file `activity-templ.lqnx`, representing a server with OR and AND forks, is commented to document to additional syntax for activities.

(Often there is a separate sub-graph for each entry. However, occasionally one may wish to define a single graph with multiple starting points at two or several entries, for instance to define a task which joins flows from two different tasks. For this reason each activity graph is defined for a given task rather than a given entry, and replies are indicated by entry name.)

As well as the precedence graph definition, just discussed, the workload of each activity must be defined, using the parameters defined in Section 3.1. The template file `template.lqnx` documents the syntax of the input file, including activities.

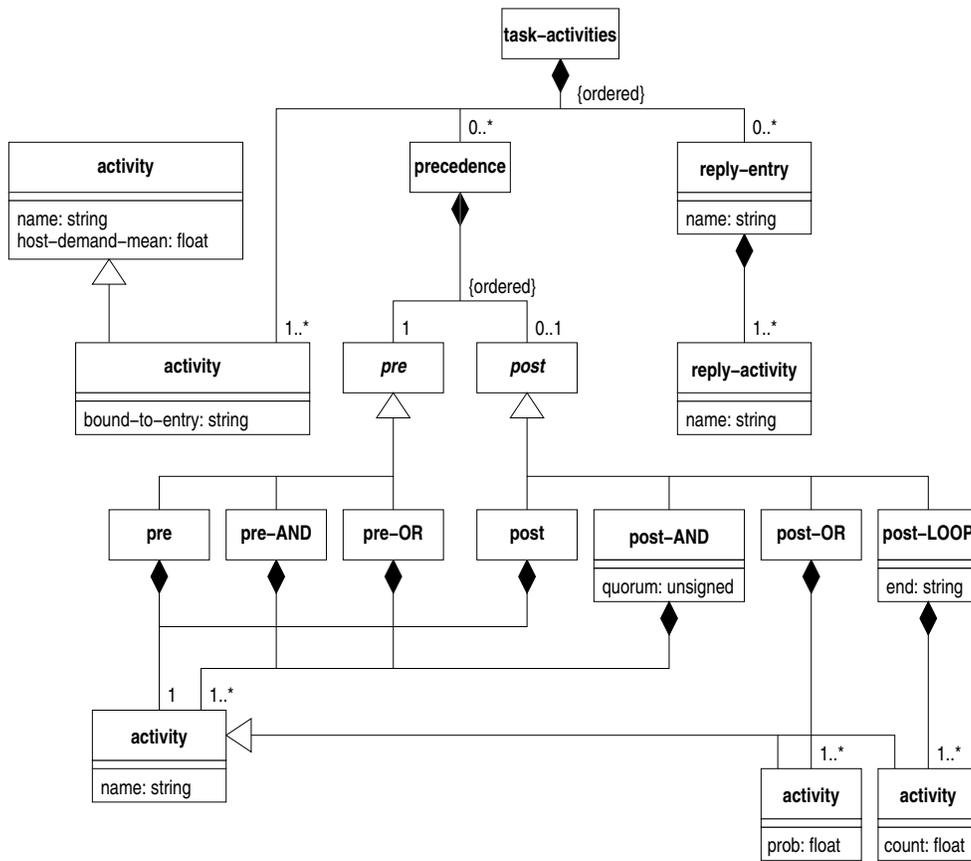


Figure 12: activities



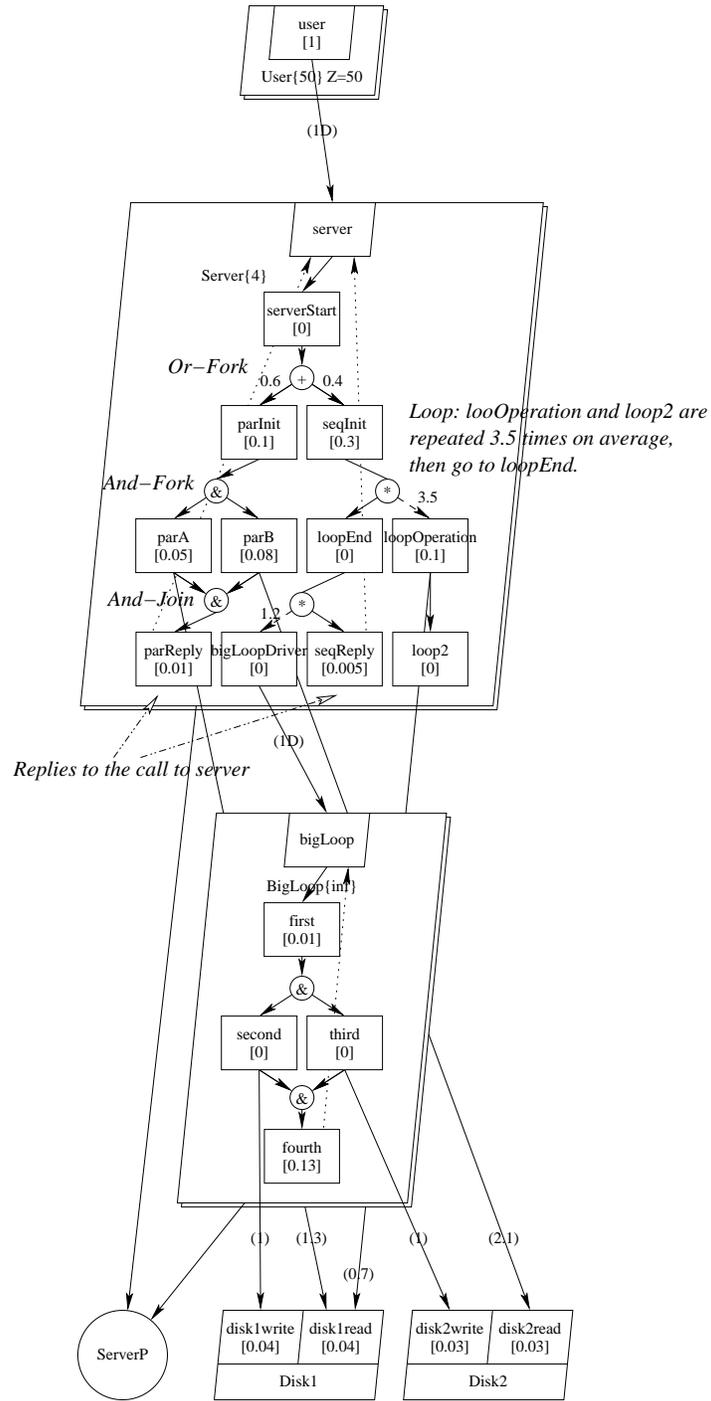


Figure 14: A server task with parallel and alternative activities, as defined in Appendix B

The activity diagram notation in UML is somewhat more general than the LQN notation, in that it allows a single graph to span multiple concurrent tasks, but it can be used to describe LQN activity graphs. However our purpose is focused on defining performance models.

Examples of activity notation are given in the document "Parallel Activity Notation in LQNS" by Franks (1999), which is also Chapter 6 in Franks thesis.

The concurrency semantics of parallel activities assumes that a separate sub-thread (or its equivalent) exists for each parallel path. These sub-threads all compete for processing resources, and can block separately. Thus if one parallel path is blocked on a server, another one can run.

**Use activities for modeling detailed sequences:** A basic use of activities is to described a particular deterministic sequence of execution steps of different lengths, and single requests to servers. Each step is modeled by its own activity. This provides a second level of detail, after making a model using average demands.

**Use activities for modeling parallel service:** As shown in Figure 14, if a task makes two or more service requests (to other tasks) in parallel, so that it waits for both of them to complete before proceeding, this can modeled by using activities:

- fork to parallel activities, one to make each request,
- each parallel activity makes a blocking call for the service to one of the other tasks, and waits for the return,
- join the parallel activities.

This is discussed in [3] on modeling parallel service.

**Modeling Asynchronous RPC, and Pre-fetching:** An asynchronous RPC is modeled by forking an activity to make the RPC, and joining at the point where the result is picked up by the main flow. Pre-fetches are modeled similarly, as are "futures" operations (which do a speculative computation in parallel).

## 8 Service with a Second Phase

A wide variety of software services give a reply to the requester before they are entirely finished, in order to release the requester from the synchronous call delay as soon as possible. The remaining operations after the reply are done under sole control of the server task, and they form the second phase. This behaviour is shown in Figure 15. A special shorthand is used to represent this common case.

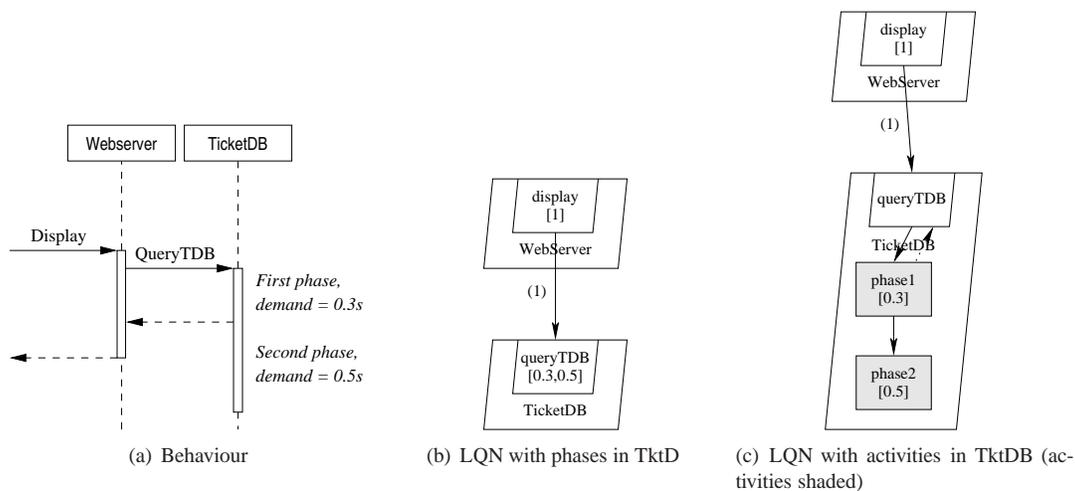


Figure 15: A second phase of service lets the client of the interaction proceed

Entries with phase one and phase two can be represented by two activities, one performed before the reply and one after. Because they all have this simple structure they can be defined directly for the entry, without an explicit precedence graph. Each entry has a vector for each workload parameter, with a value for each phase. Thus the execution demand for the entry queryTDB above would be defined by a line beginning with code "s" for execution demand:

```
s queryTDB 0.3 0.5 -1
```

The host demands are 0.3 for phase 1, 0.5 for phase 2. Note that the separator -1 is used in many places in the definition language.

Second phases are common. An example is seen in a write operation to the Linux NFS file server; the write operation returns to the requester once the file is buffered in the server, and the actual write to disk is performed later, under sole control of the server. Doing the writes in first phase would be safer, because the client would be told if the write failed, and this is how the NFS protocol was originally defined. Other NFS implementations allow second-phase or delayed writes only if the server has a battery-powered buffer to provide security of the data, in case of a power failure.

Second phases improve performance; they give less delay to the client, and they increase capacity because there can be some parallel operation between the client and the server. The amount of gain depends on circumstances (real parallelism needs separate processors, and a saturated server cannot increase its capacity).

The extreme case of all execution being in second phase is a kind of acknowledged hand-over of data from the client to the server. Thus it is similar to an asynchronous message, except that the sender waits for the acknowledgment. One important advantage of this is that the sender cannot over-run the receiver; the sender is throttled by the waiting for acknowledgments.

Results for second phase at a single server, and at two layered servers: to come

If some of a task's work can be put into the second phase, the task can return more quickly to its clients. However if the task is already saturated the clients have to wait for many other services anyway and the advantage is small or even nil. The degree of improvement thus depends on the degree of saturation, and where the saturation is. Table 1 shows how a group of users with a 5-sec thinking time are affected when the server service time is split between phase 1 and phase 2 in different ratios (LQNS approximate results). At low utilizations, more phase 2 is uniformly better, but as utilization increases, the best split moves towards the middle.

nusers	Response time (sec) for different values of demand s = [phase 1, phase 2]					
	s = [0,1.0]	[0.2,0.8]	[0.4,0.6]	[0.6,0.4]	[0.8,0.2]	[1.0,0]
1	0.166	0.310	0.464	0.629	0.807	0.999
4	1.125	0.726	0.827	0.996	1.269	1.6420
7	3.066	2.694	1.5087	1.7928	2.269	2.9256
10	4.8474	4.2741	3.8951	3.98149	4.4927	5.221
15	9.9096	9.4738	9.2281	9.2289	9.5048	10.037
20	14.9381	14.541	14.323	14.318	14.548	15.0120

Table 1: The impact of dividing a unit server demand between phase 1 and phase 2

## 8.1 Modeling finite buffers:

A finite buffer space, which blocks its senders when it is full, can be modeled by a multi-threaded buffer task with second-phase interactions going into and coming out of the buffer. The model is shown in Figure 16. Each buffer space is modeled by a "thread" which immediately replies (releasing the sender) and then sends to the receiver (and waits until the receiver replies, to acknowledge receipt).

## 8.2 Modeling pipelines, using a third phase:

In a software pipeline each task has three parts to its processing; input, processing and output to the next stage. Because LQN workloads are described by average values for each activity, it may be important to separate these three rather

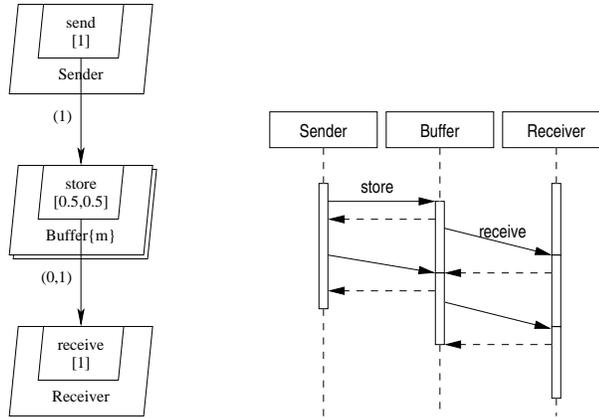


Figure 16: Modeling a finite buffer with blocking by a pool of B threads. The buffer is full at the time of the second store.

than lumping them together.

This is particularly clear in a pipeline with acknowledged hand-overs. Part 1 takes the message and acknowledges it to release the sending stage. Part 2 does the processing. Part 3 sends the output message and may have to wait for the acknowledgment. If the output message were averaged into the Part 2 workload, then on average it would occur in the middle, and this would give an error in the stage delay of a factor of nearly 2.

In order to facilitate pipeline modeling with phases, a third phase has been made permissible, to model the output activity.

## 9 Logical resources (critical sections, locks, buffers)

The task entity in layered modeling is used to model any resource whatever. Buffers have been discussed above. Consider a critical section shared by processes on the same processor, in which all the processes execute the same code in the critical section (this is like a monitor); it can be modeled exactly as a task. the critical section code and workload, including I/O operations and messaging, is associated with the critical section task rather than the caller process.

If the processes execute different operations in the critical section, then the critical section “task” is an empty shell with no execution of its own, and with an entry for each caller... this entry calls a sort of shadow task defined for each process, which represents the critical section workload of that process. Only one of these shadow tasks can be active at once, and a queue of requests forms before the critical section “task”. Effectively the calling processes are split into a component for the workload outside the critical section, and a component inside. If a caller is a multithreaded processes, or asynchronous (infinite-threaded) processes, the shadow task for it has the same number of threads.

The same approach can be applied to locking a table. A full lock system, with many separate locks, and read and write locks, requires special treatment. The queuing disciplines are somewhat arcane, and there are too many locks to represent each one separately. This is a subject of current research.

Memory and buffer resources can be modeled similarly, with a multiple “task” (the same designation as a multi-threaded task) to represent the resource, and with entries to activate the workload for each user.

## 10 Limitations

This is not a complete list, but notes some limitations that have come up:

- recursive calls are excluded (a task calling its own entries)... the approach for dealing with recursive calls is to aggregate the demand into the first entry. Possibly this should be accommodated, but it requires an assumption

that the same thread handles the recursive request (to avoid deadlock when threads are limited), which limits the behaviour of an entry.

- replication of subsystems (without defining all the replicas separately) is handled but only with restrictions; a thesis is available [6].
- activity sequences which fork in one task and join in another can be solved by the simulation solver (lqsim) but the analytic solver lqns has been inadequately tested for these cases, and may fail in various ways.
- external arrival flows may be specified into an entry, however a system with only external arrivals causes problems for the analytic solver. It is recommended to define sources of traffic as tasks which make requests and block; this has the advantage that it never overruns the system. To obtain a source with a given throughput define a very large source population (size N) with a long thinking time Z between requests, and it will generate an arrival rate of roughly  $N/Z$  per sec. If it deviates greatly, this indicates that the system is heavily loaded.
- message loss is not modeled; current research may cure this.
- exceptions and timeouts are also not modeled, similar comment.

## 11 Reference material

See the web pages:

- <http://www.sce.carleton.ca/rads> for material on the larger project (RADS is the Real-time And Distributed Systems group at Carleton), and for software download.
- <http://www.sce.carleton.ca/rads/lqn/lqn-documentation>
- <http://www.sce.carleton.ca/faculty/woodside> for my bibliography material:

Particularly recommended are:

- *Enhanced Modeling and Solution of Layered Queueing Networks* [1], the most recent transactions paper on all model features.
- *Performance Analysis of Distributed Server Systems* [2] for an overview,
- the database modeling paper at ICDCS97 [7], for a complete and rather complex case study,
- the software bottleneck paper in 95 [5] for a discussion of saturation effects,
- the parallel service paper at WOSP98 [3], regarding parallel services
- Examples of activity notation are given in the document "Parallel Activity Notation in LQNS" by Franks (1999).

## 12 Running the tools

LQNS has been compiled for Solaris, HP-UX and Linux, and for DOS and Windows NT. It has a comprehensive manual page describing many options for different solver algorithms, for tracing solutions and for printing more or less detail. The best reference on the many solver options is Greg Franks' PhD thesis [4].

The LQNS input language is essentially documented by the XML in the example files in the appendice. More informatino can be found in the User Manual.

Ilqndef is a graphical and text-window-based editor which shows a simple diagram of the model. It requires Java 1.1.3 or higher, with the "swing components".

There is a useful tool called SPEX which is included in the distribution, for running experiments over sets of parameters. SPEX is a Perl script. You have to edit the textual version of the input model, and add specifications for control, for extraction of results, and for reporting results. Sets of runs can be done over any combination of parameter variations, and results are automatically tabulated or plotted in Matlab. SPEX is documented in the `spex.txt`.

## 13 Questions

- *Throughput refuses to increase when I introduce more resources.* Search for a saturated resource; it may represent a modeling error. For instance, if one introduces more users, one must also introduce more processors for them to run on. A simple expedient is to make any resource which should not be a limit, infinite. This is also solver-friendly, as infinite resources are easy.
- *Convergence: what if my LQNS solution does not converge?* The symptom is that the convergence value for the iterations is greater than the set value, typically  $10^{-6}$ . Sometimes, especially in heavily loaded systems, the iterative solver will cycle and not converge. One cure which is sometimes effective is to reduce the value of the under-relaxation coefficient in the solver controls, from a typical value of 0.9 or 0.7 to a low value, of say 0.1. This is intended to force convergence by reducing the step size. If this does not succeed, then as long as the convergence value is less than 0.1, the solution found has some reasonable relationship to the correct value. (The size of the convergence value is the largest relative change from one iteration to the next, of any of the variables in the model; it does not directly indicate the size of errors, but if the solution is in fact cycling around the correct solution then all relative errors are probably smaller than this). A method which is usually not effective is to increase the number of iteration steps. The basic recourse for greater accuracy is to simulate.
- *Replication: how can I model a system with many repetitions of a subsystem within it?* Provided the replications are identical in every respect, and divide all their interactions with the rest of the system equally, the replication feature of LQNS can give efficient solutions. The full documentation of this feature is in the Master's thesis of Amy Pan. Briefly, any task can have a replication factor  $r$ , which means that multiple copies are created. If its processor has the same  $r$ , then each copy has a separate processor. If it communicates with other tasks with the same  $r$ , it communicates with just one of them, and the interactions are assumed to form  $r$  subsystems. Messages between tasks with different  $r$  must have values of fan-in ( $f$ ) and fanout ( $o$ ) such that the product of source ( $r$  times fanout) = destination ( $r$  times fan-in). These factors  $f$  and  $o$  describe the replication of the message arcs. Unfortunately replication does not work for models with activities, only with phases.
- *Odd results for multiple servers: if I run for a series of values of  $m$  for server multiplicity, I may see rising throughput; then for  $m = \infty$ , the throughput drops a bit. How come?* The waiting time calculation for a multiserver is an approximation, and errors of a few percent are to be expected. The infinite server queue is solved exactly (no waiting). If the anomaly is worrying, try a more exact multiserver algorithm by using “`pragma -Pmultiserver=conway`”, but it will take longer.
- *Non-blocking systems: in my model the servers are asynchronous. A server processes each message, whether a request or a reply, and then takes whatever message comes next. I never blocks to wait for a reply. How to model it?* Such a server is modeled with infinite threads, allowing one active thread for each uncompleted request it is processing. This may be called virtual threads or data threads, since the request context, if any, is managed by user data.
- *Solution Time: my LQNS solution takes a long time (a minute is long for a few tasks; 10 minutes is long for any model).* Possible reasons are: (1) poor convergence (see below)... you may want to reduce the iterations or simulate; (2) a huge number of classes, generated by having a lot of separate source tasks (“reference tasks” and lots of entries on worker tasks.... you could get faster results if the sources were combined into fewer tasks, with random splits to generate the requests they make into the service layers.(3) do you have a multiserver (not a reference task) with a large  $m$  (say,  $m_i \approx 20$ )... or layered multiservers one above the other, with moderate  $m$ ... multiserver solutions are only moderately expensive by the default algorithm, but the others cost more. You might consider whether it could as easily be infinite (if, say, its usage is well below the limit so the limit is not a factor). In any of these cases, you might try to simulate; there have been models that solved faster by simulation.
- *Cycles: what do I do if my model has a synchronous messaging cycle?* LQNS will refuse to solve a model, however it can be instructed to ignore the cycle checker with the `pragma -Pcycles=allow`. It then solves the model with an implicit assumption that if deadlocks are possible, they do not occur or are resolved. The simulator (lqsim) will take a model with cycles at any time, however if a deadlock occurs as a result of a cycle, the simulation stops without any diagnostic.

- Delay: *how can I get the result for delay from an input at one point, to a response completion somewhere else in the model?* The cleanest approach is to introduce some special model elements: first, at the start of the response, introduce a pseudo-task R to capture the delay as its service time. It has zero demands ( $s = 0$ ), has infinite multiplicity (code i) runs on its own processor or an infinite processor, has deterministic phases ( $f = 1$ ) and makes one synchronous call to the input point to start the response. Second, create a forwarding chain through the model along the path of the response, so that the reply is created at the completion point; the reply goes back to the pseudo-task R, and ends its blocking state.
- Simulation accuracy: *how can I tell how accurate my simulation is?* It is essential to get confidence intervals out of the simulation. If you don't know about these, you will have to consult a statistics text. Lqsim will calculate confidence intervals for you, for all its results, if you run with the `-A` (automatic) or `-B` (batched) run options. These have the form `-A,a,p,b` or `-B,n,b` where `b` is a batch length in model time units, which should be say 100 times longer than the longest service time in your model, and `n` is the number batches (suggest 30, which is the max allowed). For `A`, `a` is the accuracy target in % of mean values, `p` is the confidence level.

## References

- [1] Greg Franks, Tariq Al-Omari, Murray Woodside, Olivia Das, and Salem Derisavi. Enhanced modeling and solution of layered queueing networks. *IEEE Transactions on Software Engineering*, 35(2):148–161, March–April 2009.
- [2] Greg Franks, Shikharesh Majumdar, John Neilson, Dorina Petriu, Jerome Rolia, and Murray Woodside. Performance analysis of distributed server systems. In *The Sixth International Conference on Software Quality (6ICSQ)*, pages 15–26, Ottawa, Ontario, Canada, October 1996. American Society for Quality Control (ASQC).
- [3] Greg Franks and Murray Woodside. Performance of multi-level client-server systems with parallel service operations. In *Proceedings of the First International Workshop on Software and Performance (WOSP '98)*, pages 120–130, Santa Fe, NM, October 1998. ACM Sigmetrics, Association for Computing Machinery.
- [4] Roy Gregory Franks. *Performance Analysis of Distributed Server Systems*. PhD thesis, Department of Systems and Computer Engineering, Carleton University, Ottawa, Ontario, Canada, December 1999.
- [5] John E. Neilson, C. Murray Woodside, Dorina C. Petriu, and Shikharesh Majumdar. Software bottlenecks in client-server systems and rendezvous networks. *IEEE Transactions on Software Engineering*, 21(9):776–782, September 1995.
- [6] Amy M. Pan. Solving stochastic rendezvous networks of large client-server systems with symmetric replication. Master's thesis, Department of Systems and Computer Engineering, Carleton University, September 1996. OCIEE-96-06.
- [7] Fahim Sheikh and Murray Woodside. Layered analytic performance modeling of a distributed database system. In *17th International Conference of Distributed Computing Systems (ICDCS '97)*, pages 482–490, Baltimore, ME, May 1997. IEEE Computer Society Press.

## A Model File: reserve-templ.lqnx

```
<?xml version="1.0"?>
<!-- Invoked as: lqn2xml reserve-templ.lqn -->
<!-- Sat Oct 17 11:32:17 2009 -->

<lqn-model name="reserve-templ" description="LQN_model_file"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:noNamespaceSchemaLocation="/usr/local/share/lqns/lqn.xsd">
  <solver-params comment="Layered_Queueing_Network_for_a_Web-based_Reservation_System"
    conv_val="0.0001" it_limit="500" print_int="1" underrelax_coef="0.5"/>
  <processor name="UserP" scheduling="fcfs">
    <task name="Users" scheduling="ref" multiplicity="100">
      <entry name="users" type="PH1PH2">
        <entry-phase-activities>
          <activity name="users_ph2" phase="2" host-demand-mean="56">
            <synch-call dest="connect" calls-mean="1"/>
            <synch-call dest="disconnect" calls-mean="1"/>
            <synch-call dest="interact" calls-mean="6"/>
          </activity>
        </entry-phase-activities>
      </entry>
    </task>
  </processor>
  <processor name="ReservP" scheduling="fcfs">
    <task name="Reserv" scheduling="fcfs" multiplicity="5">
      <entry name="connect" type="PH1PH2">
        <entry-phase-activities>
          <activity name="connect_ph1" phase="1" host-demand-mean="0.001">
            <synch-call dest="netware" calls-mean="1"/>
          </activity>
        </entry-phase-activities>
      </entry>
      <entry name="disconnect" type="PH1PH2">
        <entry-phase-activities>
          <activity name="disconnect_ph1" phase="1" host-demand-mean="0.0001">
            <synch-call dest="netware" calls-mean="1"/>
            <synch-call dest="dbupdate" calls-mean="1"/>
          </activity>
          <activity name="disconnect_ph2" phase="2" host-demand-mean="0.0007"/>
        </entry-phase-activities>
      </entry>
      <entry name="interact" type="PH1PH2">
        <entry-phase-activities>
          <activity name="interact_ph1" phase="1" host-demand-mean="0.0014">
            <synch-call dest="netware" calls-mean="1"/>
            <synch-call dest="dbupdate" calls-mean="1.15"/>
            <synch-call dest="ccreq" calls-mean="0.1"/>
          </activity>
        </entry-phase-activities>
      </entry>
    </task>
  </processor>
  <processor name="Netware" scheduling="fcfs">
    <task name="netware" type="PH1PH2">
      <entry name="netware" type="PH1PH2">
        <entry-phase-activities>
          <activity name="netware_ph1" phase="1" host-demand-mean="0.0012">
            <synch-call dest="reservDisk" calls-mean="1.5"/>
          </activity>
        </entry-phase-activities>
      </entry>
    </task>
  </processor>
  <processor name="DBP" scheduling="fcfs">
    <task name="DB" scheduling="fcfs">
      <entry name="dbupdate" type="PH1PH2">
```

```

    <entry-phase-activities>
      <activity name="dbupdate_ph1" phase="1" host-demand-mean="0.0085">
        <synch-call dest="dbDisk" calls-mean="2"/>
      </activity>
    </entry-phase-activities>
  </entry>
</task>
</processor>
<processor name="CCReqP" scheduling="fcfs">
  <task name="CCReq" scheduling="fcfs">
    <entry name="ccreq" type="PH1PH2">
      <entry-phase-activities>
        <activity name="ccreq_ph1" phase="1" host-demand-mean="3"/>
      </entry-phase-activities>
    </entry>
  </task>
</processor>
<processor name="ReservDiskP" scheduling="fcfs">
  <task name="ReservDisk" scheduling="fcfs">
    <entry name="reservDisk" type="PH1PH2">
      <entry-phase-activities>
        <activity name="reservDisk_ph1" phase="1" host-demand-mean="0.011"/>
      </entry-phase-activities>
    </entry>
  </task>
</processor>
<processor name="DBDiskP" scheduling="fcfs">
  <task name="DBDisk" scheduling="fcfs">
    <entry name="dbDisk" type="PH1PH2">
      <entry-phase-activities>
        <activity name="dbDisk_ph1" phase="1" host-demand-mean="0.011"/>
      </entry-phase-activities>
    </entry>
  </task>
</processor>
</lqn-model>

```

## B Model File: activity-templ.lqnx

```
<?xml version="1.0"?>
<!-- Invoked as: lqn2xml activity-templ.lqn -->
<!-- Sat Oct 17 22:53:15 2009 -->

<lqn-model name="activity-templ" description="LQN_Model_file."
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:noNamespaceSchemaLocation="/usr/local/share/lqns/lqn.xsd">
  <solver-params comment="Activity_template"
    conv_val="1e-06" it_limit="50" print_int="5" underrelax_coeff="0.9"/>
  <processor name="UserP" scheduling="fcfs">
    <task name="User" scheduling="ref" multiplicity="50" think-time="50">
      <entry name="user" type="PH1PH2">
        <entry-phase-activities>
          <activity name="user_ph1" phase="1" host-demand-mean="1" call-order="DETERMINISTIC">
            <synch-call dest="server" calls-mean="1"/>
          </activity>
        </entry-phase-activities>
      </entry>
    </task>
  </processor>
  <processor name="ServerP" scheduling="ps">
    <task name="Server" scheduling="fcfs" multiplicity="4">
      <entry name="server" type="NONE"/>
      <task-activities>
        <activity name="serverStart" bound-to-entry="server" host-demand-mean="0"/>
        <activity name="seqInit" host-demand-mean="0.3"/>
        <activity name="parInit" host-demand-mean="0.1"/>
        <activity name="parA" host-demand-mean="0.05">
          <synch-call dest="disk1read" calls-mean="1.3"/>
        </activity>
        <activity name="parB" host-demand-mean="0.08">
          <synch-call dest="disk2read" calls-mean="2.1"/>
        </activity>
        <activity name="parReply" host-demand-mean="0.01"/>
        <activity name="loopOperation" host-demand-mean="0.1">
          <synch-call dest="disk1read" calls-mean="0.7"/>
        </activity>
        <activity name="loop2" host-demand-mean="0"/>
        <activity name="bigLoopDriver" host-demand-mean="0" call-order="DETERMINISTIC">
          <synch-call dest="bigLoop" calls-mean="1"/>
        </activity>
        <activity name="seqReply" host-demand-mean="0.005"/>
        <activity name="loopEnd" host-demand-mean="0"/>
      <precedence>
        <pre>
          <activity name="serverStart"/>
        </pre>
        <post-OR>
          <activity name="parInit" prob="0.6"/>
          <activity name="seqInit" prob="0.4"/>
        </post-OR>
      </precedence>
      <precedence>
        <pre>
          <activity name="parInit"/>
        </pre>
        <post-AND>
          <activity name="parA"/>
          <activity name="parB"/>
        </post-AND>
      </precedence>
      <precedence>
        <pre-AND>

```

```

        <activity name="parA" />
        <activity name="parB" />
    </pre-AND>
    <post>
        <activity name="parReply" />
    </post>
</precedence>
<precedence>
    <pre>
        <activity name="seqInit" />
    </pre>
    <post-LOOP end="loopEnd">
        <activity name="loopOperation" count="3.5" />
    </post-LOOP>
</precedence>
<precedence>
    <pre>
        <activity name="loopOperation" />
    </pre>
    <post>
        <activity name="loop2" />
    </post>
</precedence>
<precedence>
    <pre>
        <activity name="loopEnd" />
    </pre>
    <post-LOOP end="seqReply">
        <activity name="bigLoopDriver" count="1.2" />
    </post-LOOP>
</precedence>
<reply-entry name="server">
    <reply-activity name="parReply" />
    <reply-activity name="seqReply" />
</reply-entry>
</task-activities>
</task>
<task name="BigLoop" scheduling="fcfs">
    <entry name="bigLoop" type="NONE" />
    <task-activities>
        <activity name="first" bound-to-entry="bigLoop" host-demand-mean="0.01" />
        <activity name="second" host-demand-mean="0">
            <synch-call dest="disk1write" calls-mean="1" />
        </activity>
        <activity name="third" host-demand-mean="0">
            <synch-call dest="disk2write" calls-mean="1" />
        </activity>
        <activity name="fourth" host-demand-mean="0.13" />
    <precedence>
        <pre>
            <activity name="first" />
        </pre>
        <post-AND>
            <activity name="second" />
            <activity name="third" />
        </post-AND>
    </precedence>
    <precedence>
        <pre-AND>
            <activity name="second" />
            <activity name="third" />
        </pre-AND>
        <post>
            <activity name="fourth" />
        </post>
    </precedence>
</task-activities>
</task>

```

```

        <reply-entry name="bigLoop">
            <reply-activity name="fourth"/>
        </reply-entry>
    </task-activities>
</task>
</processor>
<processor name="Disk1P" scheduling="fcfs">
    <task name="Disk1" scheduling="fcfs">
        <entry name="disk1read" type="PH1PH2">
            <entry-phase-activities>
                <activity name="disk1read_ph1" phase="1" host-demand-mean="0.04"/>
            </entry-phase-activities>
        </entry>
        <entry name="disk1write" type="PH1PH2">
            <entry-phase-activities>
                <activity name="disk1write_ph1" phase="1" host-demand-mean="0.04"/>
            </entry-phase-activities>
        </entry>
    </task>
</processor>
<processor name="Disk2P" scheduling="fcfs">
    <task name="Disk2" scheduling="fcfs">
        <entry name="disk2read" type="PH1PH2">
            <entry-phase-activities>
                <activity name="disk2read_ph1" phase="1" host-demand-mean="0.03"/>
            </entry-phase-activities>
        </entry>
        <entry name="disk2write" type="PH1PH2">
            <entry-phase-activities>
                <activity name="disk2write_ph1" phase="1" host-demand-mean="0.03"/>
            </entry-phase-activities>
        </entry>
    </task>
</processor>
</lqn-model>

```